#### R.S.P.C.A. TAMESIDE & GLOSSOP BRANCH

#### WHO ARE WE?

The Tameside and Glossop Branch of the RSPCA, in common with all local branches is separate and independent from the parent charity, ie the National RSPCA. The easiest way to understand this structure is to think of it in terms of a Franchise.

There are 166 Branches of the RSPCA and every Branch is slightly different from its neighbours. They operate their own animal welfare programmes, which run "in tandem" with the National Society.

Each branch raises its own funds and manages its own affairs. The Tameside and Glossop Branch is run entirely by volunteers.

### WHAT DO WE DO?

The branch raises money to re-home animals brought in by RSPCA Inspectors and to operate a scheme which helps people on means tested benefits to afford the veterinary treatment which their animals may require.

Re-Homing Inspector Generated Animals - The Branch does not take unwanted animals from the public. We do pay for the boarding of animals brought in by our local RSPCA Inspectors, which may have been the subject of a cruelty case. We rehome these previously ill-treated animals to caring new owners whose suitability has been assessed by one of our team of volunteer home visitors

<u>Assisted Treatment</u> - Tameside and Glossop residents are advised to ask their local veterinary surgeon if they operate the scheme. They must take along some proof that they are in receipt of benefit when they visit the surgery. Help is given through our voucher scheme to owners in receipt of means tested benefits.

<u>Assisted Neutering</u> - Our assisted neutering scheme is operated to help reduce the number of unwanted animals in the area. (See above for details)

With the help and generosity of local veterinary surgeons we offer people on means tested benefit the opportunity to have their animal neutered at reduced cost through our voucher scheme.

### **GENERAL INFORMATION**

TO CONTACT THE BRANCH: Tel: 07954 122 481

IF YOU WISH TO REPORT CRUELTY TO AN ANIMAL – Please contact the RSPCA's cruelty line on 0300 1234 999

**STRAY DOGS** – The RSPCA does not collect stray dogs. Please call your local Dog Warden: Tameside – 0161 342 8355 (office hrs) 0161 770 2222 (4pm-8am and weekends) & Glossop – 0345 129 4870 between 8am - 6pm, Monday to Friday.

**INJURED STRAY ANIMALS** – The police (Greater Manchester Police Force Instructions) may call on the services of a veterinary surgeon. If you find an animal, which is injured, please telephone the police in the first instance.

VETERINARY SURGEONS PRACTISING IN THIS AREA CAN BE FOUND IN THE YELLOW PAGES – Ask them if they participate in the RSPCA's assisted neutering and treatment schemes.

If you would like to offer a caring home please phone 07954 122 481 to make an appointment, or send us an email – office@rspca-tameside-glossop.org.uk



(We receive no state aid and depend on voluntary contributions and bequests)

Registered Charity Number: 232260 Established 1899

Email: office@rspca-tameside-glossop.org.uk Website: www.rspca-tameside-glossop.org.uk



Home Visitor Volunteers' Guidelines (inside)

# **ABOUT THE BRANCH**

The Tameside and Glossop Branch is operated entirely by volunteers. We are small in number and always welcome new people.

The need to meet our ever-increasing expenses is an ongoing commitment. Funds are always desperately needed to ensure that we can continue to board the animals in our care until they find new homes.



## **VOLUNTEERING**

Expert advice and support is always on hand for all volunteers helping the RSPCA. The branch can arrange for volunteers to take part in training courses provided by the National Society. If you wish to take part in any of the courses on offer, please let us know.

### **TRAINING**

The branch will arrange for home visiting volunteers to take part in a training course run by the National Society. Other courses are also available.

### **RESPONSIBILITIES**

Home Visiting Volunteers are responsible to our Animal Rehoming Coordinators.

As a Home Visitor you will visit potential animal adopters in their own homes both before and again several weeks after they adopt an RSPCA animal.

Once an animal has been chosen one of our animal rehoming coordinators will contact you with the prospective adopters' details and background information on the animal they have chosen. The branch has a policy of contacting adopters within 24-48 hours of choosing their animal. So, even if you are unable to visit within that time you should ring them to arrange your visit. It's important that all the family are present when you visit.

You will be provided with a checklist of questions to ask and guidance on what to look for in the home and garden.

Personal safety when acting as a lone worker is important so you should always let someone know where you are going and when they should expect you to return home.

If you live alone contact one of our coordinators before leaving and on your return. If you feel uneasy in any way during your visit do not stay, cut the visit short and don't hesitate to leave immediately.

If you feel that the family circumstances are unsuitable in any way you should explain that the final decision rests with one of our rehoming coordinators. It is important to remember that you will be representing the branch and the RSPCA and should always be polite and professional in your dealings with members of the public.

# **INSURANCE**

Please note that all branch volunteers are covered by RSPCA Insurance. You must be over 18 years of age and under 75 years old to benefit from this. Unfortunately, anyone who is not a registered volunteer will not be covered by our insurance

## **OUT OF POCKET EXPENSES**

Volunteers can claim out of pocket expenses incurred in the course of their duties when taking animals to vets, pre- and post adoption home visiting, or fostering young/sick animals. Please ask the Coordinator for a claim form

For up to date information on the animals in our care, please visit the website at www.rspca-tameside-glossop.org.uk